



## Co-operators General Insurance Company

Unaudited Condensed Consolidated Interim Financial Statements

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For the second quarter ended June 30, 2018

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**CONSOLIDATED BALANCE SHEETS**  
(unaudited)

As at

	June 30, 2018	December 31, 2017
(in thousands of Canadian dollars)	\$	\$
<b>Assets</b>		
Cash and cash equivalents	198,197	84,382
Invested assets including securities on loan (note 4)	4,436,828	4,298,938
Premiums due	1,031,982	938,128
Income taxes recoverable	35,642	4,245
Reinsurance ceded contracts (note 6)	211,056	112,177
Deferred acquisition expenses	276,497	224,504
Deferred income taxes	112,298	106,121
Intangible assets (note 8)	79,242	73,308
Other assets (note 9)	83,744	80,261
	<b>6,465,486</b>	<b>5,922,064</b>
<b>Liabilities</b>		
Accounts payable and accrued charges	176,597	248,819
Income taxes payable	-	239
Insurance contracts (note 5)	4,368,000	3,875,709
Borrowings (note 3)	40,460	-
Retirement benefit obligations	129,370	126,686
Deferred income taxes	3,920	4,186
Provisions and other liabilities (note 10)	139,114	135,397
	<b>4,857,461</b>	<b>4,391,036</b>
<b>Shareholders' equity</b>		
Share capital	410,768	227,840
Contributed capital	874	10,132
Retained earnings	1,055,853	1,169,323
Accumulated other comprehensive income	140,530	123,733
	<b>1,608,025</b>	<b>1,531,028</b>
	<b>6,465,486</b>	<b>5,922,064</b>

See accompanying notes to condensed consolidated interim financial statements.

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY**  
(unaudited)

<b>6 months ended June 30, 2018</b> <b>(in thousands of Canadian dollars)</b>	<b>Share capital</b>	<b>Contributed capital</b>	<b>Retained earnings</b>	<b>Accumulated other comprehensive income</b>	<b>Total shareholders' equity</b>
	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>
Balance, beginning of period	227,840	10,132	1,169,323	123,733	1,531,028
Net loss	-	-	(31,740)	-	(31,740)
Other comprehensive income	-	-	-	13,761	13,761
Total comprehensive income (loss)	-	-	(31,740)	13,761	(17,979)
Staff share loan plan	(530)	-	-	-	(530)
Preference shares issued	4,807	-	-	-	4,807
Preference shares redeemed	(3,049)	-	(458)	-	(3,507)
Common shares issued	181,700	-	-	-	181,700
Dividends declared (note 12)	-	-	(5,140)	-	(5,140)
Acquisition of subsidiary from a related party (note 3)	-	(9,258)	(76,132)	3,036	(82,354)
<b>Balance, end of period</b>	<b>410,768</b>	<b>874</b>	<b>1,055,853</b>	<b>140,530</b>	<b>1,608,025</b>

<b>6 months ended June 30, 2017</b> <b>(in thousands of Canadian dollars)</b>	<b>Share capital</b>	<b>Contributed capital</b>	<b>Retained earnings</b>	<b>Accumulated other comprehensive income</b>	<b>Total shareholders' equity</b>
	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>
Balance, beginning of period	222,720	10,132	1,218,439	127,591	1,578,882
Net income	-	-	63,615	-	63,615
Other comprehensive income	-	-	-	14,960	14,960
Total comprehensive income	-	-	63,615	14,960	78,575
Staff share loan plan	(242)	-	-	-	(242)
Preference shares issued	5,955	-	-	-	5,955
Preference shares redeemed	(2,788)	-	(63)	-	(2,851)
Dividends declared (note 12)	-	-	(105,045)	-	(105,045)
<b>Balance, end of period</b>	<b>225,645</b>	<b>10,132</b>	<b>1,176,946</b>	<b>142,551</b>	<b>1,555,274</b>

See accompanying notes to condensed consolidated interim financial statements.

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**CONSOLIDATED STATEMENTS OF INCOME**  
(unaudited)

(in thousands of Canadian dollars except for earnings per share and weighted average number of common shares)	3 months ended June 30, 2018 \$	3 months ended June 30, 2017 \$	6 months ended June 30, 2018 \$	6 months ended June 30, 2017 \$
<b>Income</b>				
Net earned premium (note 11)	717,381	628,668	1,375,506	1,237,979
Net investment income and gains (note 4)	42,181	35,484	46,153	98,304
Fees and other income	2,622	2,638	4,174	4,349
	<b>762,184</b>	<b>666,790</b>	<b>1,425,833</b>	<b>1,340,632</b>
<b>Expenses</b>				
Claims and benefits	597,296	423,652	1,086,856	824,110
Ceded claims and benefits	(56,138)	(2,112)	(58,752)	16,213
Premium and other taxes	25,602	22,635	47,734	42,536
Commissions and advisor compensation	149,121	105,792	266,105	216,524
Ceded commission	(27,127)	(1,036)	(28,237)	(2,116)
General expenses	82,372	81,388	161,856	162,015
	<b>771,126</b>	<b>630,319</b>	<b>1,475,562</b>	<b>1,259,282</b>
Income (loss) before income taxes	(8,942)	36,471	(49,729)	81,350
Income tax expense (recovery) (note 7)	(4,983)	7,408	(17,989)	17,735
<b>Net income (loss)</b>	<b>(3,959)</b>	<b>29,063</b>	<b>(31,740)</b>	<b>63,615</b>
Earnings (loss) per share	(0.35)	1.18	(1.67)	2.73
Weighted average number of common shares	22,591	21,458	22,050	21,458

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME**  
(unaudited)

(in thousands of Canadian dollars)	3 months ended June 30, 2018 \$	3 months ended June 30, 2017 \$	6 months ended June 30, 2018 \$	6 months ended June 30, 2017 \$
Net income (loss)	(3,959)	29,063	(31,740)	63,615
<b>Other comprehensive income (loss)</b>				
Items that may be reclassified subsequently to the statement of income:				
Net unrealized gains (losses) on available-for-sale financial assets	45,886	(13,066)	20,612	34,008
Net reclassification adjustment for (gains) losses included in net income	(16,872)	(1,696)	(2,844)	(13,865)
Items that may be reclassified before income taxes	29,014	(14,762)	17,768	20,143
Income tax expense (recovery) relating to items that may be reclassified	7,481	(4,003)	4,007	5,183
Other comprehensive income (loss)	21,533	(10,759)	13,761	14,960
<b>Comprehensive income (loss)</b>	<b>17,574</b>	<b>18,304</b>	<b>(17,979)</b>	<b>78,575</b>

See accompanying notes to condensed consolidated interim financial statements.

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(unaudited)

	6 months ended June 30, 2018	6 months ended June 30, 2017
(in thousands of Canadian dollars)	\$	\$
<b>Operating activities</b>		
Net income (loss)	(31,740)	63,615
Items not requiring the use of cash (note 13)	27,045	(24,144)
Changes in non-cash operating components (note 13)	15,527	(28,584)
<b>Cash provided by (used in) operating activities</b>	<b>10,832</b>	<b>10,887</b>
<b>Investing activities</b>		
Purchases and advances of:		
Invested assets	(1,864,833)	(1,401,591)
Intangible assets	-	(5,475)
Property and equipment	(1,434)	(2,517)
Acquisition of subsidiary from related party, net of cash acquired	(136,343)	-
Sale and redemption of:		
Invested assets	1,947,173	1,451,906
Assets held for sale	-	317
<b>Cash provided by (used in) investing activities</b>	<b>(55,437)</b>	<b>42,640</b>
<b>Financing activities</b>		
Share capital - preference shares issued	4,807	5,955
Share capital - preference shares redeemed	(3,507)	(2,851)
Share capital - common shares issued	181,700	-
Dividends paid (note 12)	(5,108)	(104,967)
<b>Cash provided by (used in) financing activities</b>	<b>177,892</b>	<b>(101,863)</b>
<b>Net increase (decrease) in cash and cash equivalents, net of payments in transit</b>	<b>133,287</b>	<b>(48,336)</b>
<b>Cash and cash equivalents, net of payments in transit, beginning of period</b>	<b>34,996</b>	<b>26,588</b>
<b>Cash and cash equivalents, net of payments in transit, end of period</b>	<b>168,283</b>	<b>(21,748)</b>
<b>Cash</b>		
<b>Cash</b>	<b>59,027</b>	<b>31,345</b>
<b>Cash equivalents</b>	<b>139,170</b>	<b>9,676</b>
<b>Net payments in transit, included in accounts payable and accrued charges</b>	<b>(29,914)</b>	<b>(62,769)</b>
<b>Cash and cash equivalents, net of payments in transit, end of period</b>	<b>168,283</b>	<b>(21,748)</b>

See accompanying notes to condensed consolidated interim financial statements.

# **CO-OPERATORS GENERAL INSURANCE COMPANY**

## **NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS**

(unaudited)

(Amounts in thousands of Canadian dollars, except for per share amounts and where otherwise noted)

### **1. Nature of operations**

Unless otherwise noted or the context otherwise indicates, in these notes “Company” refers to the Consolidated Co-operators General Insurance Company. CGIC refers to the Non-Consolidated Co-operators General Insurance Company.

The Company is comprised of CGIC and its wholly owned subsidiaries: The Sovereign General Insurance Company (Sovereign), COSECO Insurance Company (COSECO), CUMIS General Insurance Company (CUMIS General), Co-operators Investment Limited Partnership (CILP), Co-operators Strategic Growth Corporation (CSGC) and Co-operators Insurance Agencies Limited (CIAL). 100% of the voting rights attached to all the outstanding voting shares or partnership interests of each of Sovereign, COSECO, CUMIS General, CILP, CSGC and CIAL are held by the Company.

The registered office of the Company is 130 Macdonell Street, Guelph, Ontario. The Company is domiciled in Canada and is incorporated under the Insurance Companies Act (Canada). These condensed consolidated interim financial statements of the Company for the six months ended June 30, 2018 were authorized for issue in accordance with a resolution of the Audit Committee of the Board of Directors on July 26, 2018.

CGIC and certain of its subsidiaries are licensed to write insurance in all provinces and territories in Canada. With the exception of CUMIS General, CGIC and certain of its subsidiaries are licensed to write all classes of insurance, other than life. CUMIS General is licensed to write property, casualty and accident and sickness insurance. AZGA Service Canada Inc. (AZGA Canada), an associate of Co-operators Life Insurance Company (CLIC), a company under common control, acts as Managing General Underwriter (MGU) with respect to travel insurance underwritten by CUMIS General. CGIC and certain of its subsidiaries are regulated by the federal insurance act. The Company must comply with reporting requirements of its regulator the Office of the Superintendent of Financial Institutions, Canada (OSFI).

The Company’s common shares are 100% owned by Co-operators Financial Services Limited (CFSL), which in turn is owned 100% by The Co-operators Group Limited (CGL). The Class E preference shares, Series C are traded on the Toronto Stock Exchange under the symbol CCS.PR.C.

### **2. Summary of significant accounting policies**

#### **Basis of preparation and statement of compliance**

These condensed consolidated interim financial statements of the Company have been prepared in accordance with International Accounting Standard (IAS) 34, “Interim Financial Reporting”.

The consolidated balance sheets are presented on a non-classified basis. Assets expected to be realized and liabilities expected to be settled within the Company’s normal operating cycle of one year would typically be considered as current. Certain balances are comprised of both current and non-current amounts.

#### **Seasonality**

The property and casualty (P&C) insurance business is seasonal in nature. Premiums are generally written in annual renewal cycles, often in the second quarter each year. Weather conditions can vary significantly between quarters, with extreme weather conditions historically having an impact on the first and third quarters.

# CO-OPERATORS GENERAL INSURANCE COMPANY

## NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

(unaudited)

(Amounts in thousands of Canadian dollars, except for per share amounts and where otherwise noted)

### Segmented information

The Company's results of operations are reviewed by senior management and the Board of Directors based on one reporting and operating segment, P&C operations.

### Significant accounting policies

These condensed consolidated interim financial statements should be read in conjunction with the Company's annual consolidated financial statements for the year ended December 31, 2017, which have been prepared in accordance with IFRS as issued by the IASB. The accounting policies followed in these condensed consolidated interim financial statements are consistent as those applied in the Company's audited consolidated financial statements for the year ended December 31, 2017, except where two new policies have been introduced in relation to the acquisition of CUMIS General.

IFRS 3 "Business Combinations" excludes from its scope the combination of entities or businesses under common control. Therefore, in accordance with IAS 8 "Accounting policies, changes in accounting estimates and errors", the Company has considered various other sources of guidance and has elected to record the acquisition of businesses under common control using the pre-acquisition date book values for their assets and liabilities and will not apply the measurement principles of IFRS 3; the difference between fair value and book value will be recorded through equity. Consistent with IFRS 3, the results of the Company prior to the acquisition date will not be restated.

Furthermore, as part of the Company's acquisition of CUMIS General (Note 3), the Company has an experienced rated refund pool established as part of its fidelity program. This program provides a mechanism for the accumulation and redistribution of funds if favourable experience exists within the program over a period of years. Refunds are determined based on the adequacy of the pool and the results of the fidelity program. The provision is evaluated regularly and recorded within insurance contracts in the Company's consolidated balance sheet.

The significant estimates and judgments made by management in applying accounting policies and the key sources of estimation uncertainty are the same as those that applied to the consolidated financial statements of the Company for the year ended December 31, 2017.

The Company has the following updates to information provided in the consolidated financial statements ended December 31, 2017 about the standards issued but not yet effective.

#### *IFRS 9 "Financial Instruments"*

IFRS 9 was issued in July 2014 and is intended to replace IAS 39 "Financial Instruments: Recognition and Measurement". IFRS 9 is a three-part standard aimed at reducing complexity in reporting financial instruments. The project has been divided into three phases: Phase 1 Classification and measurement, Phase 2 Impairment and Phase 3 Hedge accounting. Phase 1 was issued in November 2009 and amended in October 2010. It requires financial assets to be recorded at amortized cost or fair value depending on the entity's business model for managing the assets and their associated cash flow characteristics. All financial assets are to be measured at fair value on the balance sheet if they are not measured at amortized cost. At initial recognition, an entity may irrevocably designate a financial asset as measured at FVTPL if doing so eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise from measuring assets or liabilities or recognizing the gains and losses on them on different bases. Phase 2 was completed in July 2014 and introduced a new expected loss impairment methodology that will result in more timely recognition of impairment losses. Phase 3 was completed in November 2013. This phase replaces the rule-based hedge accounting requirements in IAS 39 to more closely align the accounting with risk management activities.

# CO-OPERATORS GENERAL INSURANCE COMPANY

## NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

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(Amounts in thousands of Canadian dollars, except for per share amounts and where otherwise noted)

The standard is effective for annual periods beginning on or after January 1, 2018; however, in September 2016, IFRS 4 was amended to provide an option of a temporary exemption from applying IFRS 9 for entities whose predominate activity is issuing insurance contracts within the scope of IFRS 4. Therefore, qualifying entities will have the option to adopt IFRS 9 upon the adoption of IFRS 17. The Company has assessed the qualification criteria and determined that this temporary exemption does apply; thus, IFRS 9 will be effective for annual periods beginning on or after January 1, 2021.

The Company has concluded that it qualifies for the temporary exemption from IFRS 9 based on the following reasons: (1) The Company has not previously applied any version of IFRS 9 for any of the entities and (2) The Company entities are predominantly considered insurance. To be considered predominantly insurance, the carrying amount of liabilities arising from contracts within the scope of IFRS 4 (which includes any deposit components or embedded derivatives unbundled from insurance contracts) must be significant compared to the total carrying amount of all liabilities. The standard goes on to detail that significant is defined as greater than 90 per cent, or less than or equal to 90 per cent but greater than 80 per cent and the insurer does not engage in a significant activity unconnected with insurance.

The Company has assessed the criteria detailed above. Management completed an assessment of the entities that fall within the 80 per cent to 90 per cent range and concluded that significant activities are connected with insurance. This assessment was performed using primarily publicly available information.

Management is evaluating the annual disclosure requirement for the temporary exemption of IFRS 9 and it will be disclosed in the December 31, 2018 financial statements.

### *IFRS 15 "Revenue from Contracts with Customers"*

The IFRS 15 scope exemptions for insurance contract revenue and financial instrument revenue apply to the Company's significant revenue streams (net earned premiums and net investment gains and income, respectively). As a result, this standard does not impact net earned premium or net investment gains and income.

The Company has assessed the other revenue amounts under the new standard and concluded that no change in the revenue recognition policies of the Company is required.

### **3. Acquisition of subsidiary from a related party**

On April 1, 2018, CGIC entered into an agreement with a company under common control, CUMIS Services Incorporated, to acquire 100% of the common shares of CUMIS General, a P&C insurance company. Both parties to the agreement are owned 100% by CFSL. The Company has applied the predecessor accounting method and has recorded the acquisition at the carrying value of CUMIS General. As of the date of the acquisition, the results of the operations of CUMIS General are included in these consolidated financial statements. The difference between the carrying value and the consideration exchanged was recorded through shareholders' equity in the Company's consolidated financial statements.

The fair value of consideration exchanged of \$179,160 was paid through a combination of cash of \$138,700 and a non-interest bearing note payable to CUMIS Services of \$40,460. It is anticipated that the note payable will be repaid in the third quarter of 2018. CGIC funded this transaction through the issuance of common shares to its parent, CFSL. The internal reorganization simplifies the overall structure of CGL by aligning the P&C operations under a common legal entity.



**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS**  
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The table below summarizes the consideration paid for CUMIS General and the amounts recognized for the assets acquired, liabilities assumed, and through equity as at the acquisition date.

	As at April 1, 2018 \$
<b>Carrying value of assets acquired</b>	
Cash and cash equivalents	2,357
Invested assets	193,537
Securities on loan	26,204
Premiums due	30,938
Reinsurance ceded contracts	82,713
Deferred acquisition expenses	39,225
Deferred income taxes	4,961
Income taxes recoverable	481
Intangible assets	7,528
Other assets	2,985
	<b>390,929</b>
<b>Carrying value of liabilities acquired</b>	
Accounts payable and accrued charges	6,747
Insurance contracts	287,274
Provisions and other liabilities	102
	<b>294,123</b>
<b>Net assets acquired</b>	<b>96,806</b>
<b>Fair value of consideration exchanged</b>	<b>179,160</b>
<b>Difference allocated through equity</b>	<b>(82,354)</b>
<b>Allocated to:</b>	
Contributed surplus	(9,258)
Retained earnings	(76,132)
Accumulated other comprehensive income	3,036
<b>Difference allocated through equity</b>	<b>(82,354)</b>

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
**NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS**  
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(Amounts in thousands of Canadian dollars, except for per share amounts and where otherwise noted)

**4. Invested assets and net investment income and gains**

*a) Invested assets*

	Fair value			Amortized cost	Carrying value
	AFS	Classified FVTPL	Designated FVTPL	Loans and receivables	Total
June 30, 2018	\$	\$	\$	\$	\$
<b>Bonds</b>					
Federal	545,820	-	27,930	-	573,750
Provincial	797,435	-	33,245	-	830,680
Municipal	33,636	-	-	-	33,636
Corporate	884,418	-	47,215	897	932,530
Asset-backed securities	67,722	-	5,292	-	73,014
International	83,766	-	-	-	83,766
	<b>2,412,797</b>	<b>-</b>	<b>113,682</b>	<b>897</b>	<b>2,527,376</b>
<b>Stocks</b>					
Canadian common	620,304	-	-	-	620,304
Canadian preferred	6,363	-	416,978	-	423,341
U.S. equities	156,100	-	-	-	156,100
Foreign equities	90,246	-	-	-	90,246
	<b>873,013</b>	<b>-</b>	<b>416,978</b>	<b>-</b>	<b>1,289,991</b>
Short-term investments	26,406	-	-	-	26,406
Limited partnerships	118,892	-	-	-	118,892
Foreign currency forward contracts	-	629	-	-	629
Mortgages	-	-	-	439,270	439,270
Other investments	-	-	-	10,230	10,230
Investment income due and accrued	-	-	-	24,034	24,034
<b>Total invested assets</b>	<b>3,431,108</b>	<b>629</b>	<b>530,660</b>	<b>474,431</b>	<b>4,436,828</b>

**CO-OPERATORS GENERAL INSURANCE COMPANY**  
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(Amounts in thousands of Canadian dollars, except for per share amounts and where otherwise noted)

	Fair Value			Amortized Cost	Carrying Value
	Classified		Designated	Loans and receivables	Total
	AFS	FVTPL	FVTPL		
December 31, 2017	\$	\$	\$	\$	\$
<b>Bonds</b>					
Federal	500,639	-	28,871	-	529,510
Provincial	685,693	-	38,737	-	724,430
Municipal	40,884	-	-	-	40,884
Corporate	927,015	-	48,391	-	975,406
Asset-backed securities	55,133	-	5,323	-	60,456
International	48,140	-	-	-	48,140
	2,257,504	-	121,322	-	2,378,826
<b>Stocks</b>					
Canadian common	592,439	-	-	-	592,439
Canadian preferred	6,244	-	394,375	-	400,619
U.S. equities	149,735	-	-	-	149,735
Foreign equities	86,418	-	-	-	86,418
	834,836	-	394,375	-	1,229,211
Short-term investments	143,577	-	-	-	143,577
Limited partnerships	93,800	-	-	-	93,800
Foreign currency forward contracts	-	1,928	-	-	1,928
Mortgages	-	-	-	421,673	421,673
Other investments	-	-	-	10,231	10,231
Investment income due and accrued	-	-	-	19,692	19,692
<b>Total invested assets</b>	<b>3,329,717</b>	<b>1,928</b>	<b>515,697</b>	<b>451,596</b>	<b>4,298,938</b>

The value of the securities on loan included in invested assets above consists of \$83,089 (2017 - \$52,056) in stocks and \$526,847 (2017 - \$580,206) in bonds.

***b) Investments - measured at fair value***

The Company is responsible for determining the fair value of its investment portfolio by utilizing market-driven measurements obtained from active markets where available, by considering other observable and unobservable inputs and by employing valuation techniques that make use of current market data. Assets and liabilities recorded at fair value in the consolidated balance sheets are measured and classified in a hierarchy consisting of three levels for disclosure purposes. The three levels are based on the significance and reliability of the inputs to the respective valuation techniques. The input levels are defined as follows:

*Level 1 - Quoted prices*

Represents unadjusted quoted prices for identical instruments exchanged in active markets. The fair value is determined based on quoted prices in active markets obtained from external pricing sources.

*Level 2 - Significant other observable inputs*

Includes directly or indirectly observable inputs other than quoted prices for identical instruments exchanged in active markets. These inputs include quoted prices for similar instruments exchanged in active markets and quoted prices for identical or similar instruments exchanged in inactive markets. For financial instruments that do not have directly observable inputs, the fair value is calculated as the present value of the future cash flows considering inputs other than quoted prices that are observable for

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the instruments, such as interest rates and yield curves, volatilities, prepayment spreads, credit risks and default rates where available; and inputs that are derived principally from or corroborated by observable market data by correlation or other means. Consistent with market participants, the Company determines the fair values of foreign exchange forward contracts by using a discounted cash flow valuation technique using observable market data.

*Level 3 - Significant unobservable inputs*

Includes inputs that are not based on observable market data. Management is required to use its own assumptions regarding unobservable inputs as there is little, if any, market activity in these assets or liabilities or related observable inputs that can be corroborated at the measurement date. Unobservable inputs require significant management judgement or estimation to make certain projections and assumptions about the information that would be used by market participants in pricing assets or liabilities. To verify pricing, the Company assesses the reasonability of the fair values by comparing to industry accepted valuation models, to movements in credit spreads and to recent transaction prices for similar assets where available.

The following summarizes how fair values were determined for recurring measurements as at:

	Level 1 - Quoted prices \$	Level 2 - Significant other observable inputs \$	Level 3 - Significant unobservable inputs \$	Total fair value \$
<b>June 30, 2018</b>				
<b>AFS</b>				
Bonds	-	2,412,797	-	2,412,797
Stocks	864,307	6,363	-	870,670
Short-term investments	-	26,406	-	26,406
Limited partnerships	-	-	118,892	118,892
	<b>864,307</b>	<b>2,445,566</b>	<b>118,892</b>	<b>3,428,765</b>
<b>FVTPL</b>				
Bonds	-	113,682	-	113,682
Stocks	416,978	-	-	416,978
Foreign currency forward contracts	-	629	-	629
	<b>416,978</b>	<b>114,311</b>	<b>-</b>	<b>531,289</b>
<b>Total invested assets at fair value</b>	<b>1,281,285</b>	<b>2,559,877</b>	<b>118,892</b>	<b>3,960,054</b>
<b>FVTPL</b>				
Foreign currency forward contracts (note 10)	-	2,955	-	2,955
<b>Total financial liabilities at fair value</b>	<b>-</b>	<b>2,955</b>	<b>-</b>	<b>2,955</b>

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	Level 1 - Quoted prices \$	Level 2 - Significant other observable inputs \$	Level 3 - Significant unobservable inputs \$	Total fair value \$
December 31, 2017				
<b>AFS</b>				
Bonds	-	2,257,504	-	2,257,504
Stocks	826,883	6,244	-	833,127
Short-term investments	-	143,577	-	143,577
Limited partnerships	-	-	93,800	93,800
	826,883	2,407,325	93,800	3,328,008
<b>FVTPL</b>				
Bonds	-	121,322	-	121,322
Stocks	394,375	-	-	394,375
Foreign currency forward contracts	-	1,928	-	1,928
	394,375	123,250	-	517,625
<b>Total invested assets at fair value</b>	<b>1,221,258</b>	<b>2,530,575</b>	<b>93,800</b>	<b>3,845,633</b>
<b>FVTPL</b>				
Foreign currency forward contracts (note 10)	-	2,855	-	2,855
<b>Total financial liabilities at fair value</b>	<b>-</b>	<b>2,855</b>	<b>-</b>	<b>2,855</b>

Excluded from these totals are AFS investments of \$2,343 (2017 - \$1,709) in shares of other co-operative entities which are carried at cost as they do not have quoted market prices in active markets.

The following table is a reconciliation of the Level 3 fair value measurements.

	Limited partnerships \$
<b>6 months ended June 30, 2018</b>	
Balance, beginning of period	93,800
Purchases	9,302
Sales and redemptions	(572)
Acquisition of subsidiary	4,720
Gains	
Unrealized included in OCI	11,642
<b>Balance, end of period</b>	<b>118,892</b>

No investments were transferred between levels during the period (2017 - \$nil).

The investments measured at fair value and classified as Level 3 as at June 30, 2018 are limited partnerships, which represent units of third-party managed private equity funds (Funds). The fair values of limited partnership investments are based on the net asset value (NAV) from each of the individual Funds most recent quarterly or annual financial statements. Limited partnership NAV's are derived by valuation techniques employed by each Funds' management using unobservable inputs. The Company assesses the NAV disclosed in each Funds most recent financial statement using independent analytical procedures to ensure the amount is a reasonable representation of fair value. The Company does not assess the sensitivity of the fair value of limited partnerships because the inputs used by each fund manager to determine the NAV are unobservable and not readily available.

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The fair value of mortgages at June 30, 2018 is \$441,225 (December 31, 2017 - \$424,440). Mortgages measured at fair value, for disclosure purposes only, are classified as Level 3. The fair value of the mortgages has been calculated by discounting the expected cash flows of each instrument. The discount rate is determined using the Government of Canada benchmark bond yield for instruments of similar maturity adjusted for specific credit risk. In determining the adjustment for credit risk, the Company considers market conditions, the value of the properties that the mortgage is secured by and other indicators of creditworthiness.

**c) Net investment income and gains**

	<b>3 months ended</b>	3 months ended	<b>6 months ended</b>	6 months ended
	<b>June 30,</b>	June 30,	<b>June 30,</b>	June 30,
	<b>2018</b>	2017	<b>2018</b>	2017
	\$	\$	\$	\$
Interest income	21,189	19,309	40,818	39,002
Dividend and other income	11,757	9,715	21,012	18,841
Investment expense	(1,632)	(1,573)	(3,180)	(3,140)
<b>Net investment income</b>	<b>31,314</b>	<b>27,451</b>	<b>58,650</b>	<b>54,703</b>
Net realized gains	17,048	2,030	5,966	12,670
Net foreign exchange gains (losses)	(1,005)	10,018	(3,898)	13,457
Change in fair value (note 13)	(3,528)	283	(9,055)	21,772
Impairment losses (note 13)	(1,648)	(4,298)	(5,510)	(4,298)
<b>Net investment gains (losses)</b>	<b>10,867</b>	<b>8,033</b>	<b>(12,497)</b>	<b>43,601</b>
<b>Net investment income and gains</b>	<b>42,181</b>	<b>35,484</b>	<b>46,153</b>	<b>98,304</b>

**5. Insurance contracts**

Insurance contracts are comprised of the following balances:

	<b>As at</b>	As at
	<b>June 30,</b>	December 31,
	<b>2018</b>	2017
	\$	\$
Undiscounted unpaid claims and adjustment expenses	2,665,419	2,370,384
Effect of time value of money	(113,529)	(121,040)
Provisions for adverse deviation (PFADs)	213,682	226,608
Effect of discounting	100,153	105,568
Discounted unpaid claims and adjustment expenses	2,765,572	2,475,952
Unearned premiums	1,587,427	1,399,757
Experience rated refund pool	15,001	-
	<b>4,368,000</b>	<b>3,875,709</b>

The most recent set of annual consolidated financial statements provides a summary of the Company's unpaid claims and adjustment expense provision and unearned premiums by type of insurance contract both before and after reinsurance, prior to the April 1 acquisition of CUMIS General. The CUMIS General insurance contract liabilities are shown in note 3.

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**6. Reinsurance contracts**

The Company follows the policy of underwriting and reinsuring contracts of insurance which limits the liability of the Company to a maximum amount on any one loss. In addition, the Company has obtained reinsurance which limits the Company's liability in the event of a series of claims arising out of a single occurrence, with the exception of travel insurance which is described in further detail below.

The Company's net retentions are as follows:

	As at June 30, 2018 \$	As at December 31, 2017 \$
Individual loss		
Property	7,500	7,500
General liability	5,000	5,000
Automobile	5,000	5,000
Fidelity and director's liability	3,000	-
Catastrophe		
Maximum limit	1,300,000	1,450,000
Company retention	70,000	70,000

For certain special classes of business or types of risk, the retention for single risk events may be lower through specific treaties or the use of facultative reinsurance. The maximum limit for catastrophe reinsurance is applied to all P&C insurance operations ultimately owned by CGL. After application of the catastrophe program, the Company's retention is \$70,000 in incurred claims.

CUMIS General's accident and sickness travel insurance, underwritten by the MGU, is fully ceded; 45% to CLIC and 55% to an external reinsurer. In addition, 55% of the property travel insurance is ceded to an external reinsurer; the amounts retained are reinsured in excess of \$56 per claim, with a catastrophe maximum limit of \$1,800 and the company's retention is \$450.

The amounts presented under reinsurance ceded contracts in the consolidated balance sheets represent the Company's net contractual rights under reinsurance contracts and consist of the following:

	As at June 30, 2018 \$	As at December 31, 2017 \$
Reinsurance ceded assets		
Reinsurers' share of unearned premiums	59,026	6,475
Reinsurers' share of unpaid claims and adjustment expenses	212,859	135,236
Reinsurer receivables	8,109	7,758
	<b>279,994</b>	<b>149,469</b>
Reinsurance ceded liabilities		
Unearned reinsurance commissions	31,588	1,954
Payable to reinsurers	8,123	2,218
Unlicensed reinsurer deposits	29,227	33,120
	<b>68,938</b>	<b>37,292</b>
Reinsurance ceded contracts	<b>211,056</b>	<b>112,177</b>

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**7. Income taxes**

***Reconciliation to statutory income tax rate***

In the consolidated statements of income, the income taxes reflect an effective tax rate which differs from the statutory tax rate for the following reasons:

	6 months ended June 30, 2018		6 months ended June 30, 2017	
	\$	%	\$	%
Income (loss) before income taxes	(49,729)		81,350	
Income tax expense (recovery) at statutory rates	(13,427)	27.0	21,965	27.0
Effects of:				
Non-taxable investment income	(4,836)	9.7	(3,935)	(4.8)
Non-deductible expenses	456	(0.9)	249	0.3
Change in income tax rates	(35)	0.1	46	0.1
Difference in effective tax rate of subsidiaries	(163)	0.3	(795)	(1.0)
Other	16	-	205	0.3
Income tax expense (recovery)	(17,989)	36.2	17,735	21.9

**8. Intangible assets**

	Goodwill	Licenses	Brand	Software	Broker	Total
					Customer	
	\$	\$	\$	\$	Lists	\$
<b>Cost</b>						
January 1, 2017	1,076	50,000	-	18,395	24,359	93,830
Additions	-	3,750	-	-	2,035	5,785
December 31, 2017	1,076	53,750	-	18,395	26,394	99,615
Acquisition of subsidiary	5,730	-	800	-	5,700	12,230
<b>June 30, 2018</b>	<b>6,806</b>	<b>53,750</b>	<b>800</b>	<b>18,395</b>	<b>32,094</b>	<b>111,845</b>
<b>Accumulated amortization</b>						
January 1, 2017	-	-	-	17,897	5,431	23,328
Amortization	-	-	-	230	2,749	2,979
December 31, 2017	-	-	-	18,127	8,180	26,307
Amortization	-	-	-	79	1,229	1,308
Acquisition of subsidiary	-	-	-	-	4,703	4,703
<b>June 30, 2018</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>18,206</b>	<b>14,112</b>	<b>32,318</b>
<b>Net carrying value</b>						
December 31, 2017	1,076	53,750	-	268	18,214	73,308
<b>June 30, 2018</b>	<b>6,806</b>	<b>53,750</b>	<b>800</b>	<b>189</b>	<b>17,982</b>	<b>79,527</b>



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**9. Other assets**

	As at June 30, 2018 \$	As at December 31, 2017 \$
Due from related parties	40,755	39,494
Loans to related parties	300	300
Reinsurance assumed receivables	1,329	1,085
Property and equipment	20,732	23,518
Due from risk sharing pools	8,080	1,008
Investments in associates and joint ventures	7,966	8,405
Prepaid expenses	477	1,874
Other	4,105	4,577
	<b>83,744</b>	<b>80,261</b>

**10. Provisions and other liabilities**

	As at June 30, 2018 \$	As at December 31, 2017 \$
Provision for advisor transition commissions	115,543	109,610
Advisor transition commission payable	13,018	15,369
Other provisions	4,600	4,599
Foreign currency forward contracts (note 4)	2,955	2,855
Other liabilities	2,998	2,964
	<b>139,114</b>	<b>135,397</b>

**11. Net earned premium**

	3 months ended June 30, 2018 \$	3 months ended June 30, 2017 \$	6 months ended June 30, 2018 \$	6 months ended June 30, 2017 \$
Direct written premium	941,707	768,660	1,541,394	1,308,948
Assumed written premium	5,662	1,853	7,446	3,499
Gross written premium	947,369	770,513	1,548,840	1,312,447
Ceded written premium	(76,687)	(21,071)	(96,520)	(39,502)
Net written premium	870,682	749,442	1,452,320	1,272,945
Change in gross unearned premium	(156,034)	(122,155)	(79,154)	(35,938)
Change in ceded unearned premium	2,733	1,381	2,340	972
Net earned premium	717,381	628,668	1,375,506	1,237,979

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**12. Share capital**

The number of shares and the amounts per share are not in thousands.

For the six months ended June 30, 2018, the Company issued 48,067 (2017 - 59,551) Class A preference shares, series B for \$4,807 (2017 - \$5,955) and redeemed 21,322 shares (2017 - 26,607) for \$2,132 (2017 - \$2,661). In addition, the Company issued 2,908,891 (2017 - nil) common shares to its parent for \$181,700 (2017 - \$nil). The Company redeemed 36,683 (2017 - 5,099) Class A preference shares, series A for \$917 (2017 - \$127).

Dividends are as follows:

	6 months ended June 30, 2018				6 months ended June 30, 2017			
	Declared \$	Declared per share \$	Paid \$	Paid per share \$	Declared \$	Declared per share \$	Paid \$	Paid per share \$
Class A, series A	119	0.94	154	0.94	157	0.94	162	0.94
Class A, series B	1,794	2.50	1,727	2.50	1,661	2.50	1,578	2.50
Class B	1	1.25	1	1.25	1	1.25	1	1.25
Class D, series A	35	2.50	35	2.50	35	2.50	35	2.50
Class D, series B	106	2.50	106	2.50	106	2.50	106	2.50
Class D, series C	108	2.50	108	2.50	108	2.50	108	2.50
Class E, series C	2,500	0.63	2,500	0.63	2,500	0.63	2,500	0.63
Class F, series A	458	0.94	458	0.94	458	0.94	458	0.94
Class G, series A	19	1.25	19	1.25	19	1.25	19	1.25
Common shares	-	-	-	-	100,000	4.66	100,000	2.33
	<b>5,140</b>		<b>5,108</b>		<b>105,045</b>		<b>104,967</b>	

During the six months ended June 30, 2018, the Company declared and paid common dividends to its parent for \$nil (2017 - \$100,000).

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**13. Statement of cash flows - other non-cash items**

	<b>6 months ended June 30, 2018 \$</b>	6 months ended June 30, 2017 \$
<b>i) Items not requiring the use of cash</b>		
Investing activities (gains) losses	(2,068)	(26,127)
Amortization and depreciation of:		
Bond premium/discount	7,826	9,682
Mortgage accretion	146	332
Intangible assets	1,593	1,493
Property and equipment	4,219	4,669
Change in fair value of FVTPL invested assets (note 4)	9,055	(21,772)
Impairment losses (note 4)	5,510	4,298
Deferred income taxes	(2,359)	746
Retirement benefit obligations	2,684	2,350
Loss from investments in joint ventures	439	185
	<b>27,045</b>	<b>(24,144)</b>
<b>ii) Changes in non-cash operating components</b>		
Other		
Insurance contracts	205,017	(5,662)
Reinsurance ceded contracts	(16,166)	69,406
Premiums due	(62,916)	(35,327)
Deferred acquisition expenses	(12,768)	(6,656)
Staff share loan plan	(530)	(242)
Accounts receivable and other assets	(6,913)	(5,306)
Accounts payable and accrued charges	(59,529)	(31,345)
Income taxes payable/recoverable	(34,285)	(15,735)
Provisions and other liabilities	3,617	2,283
	<b>15,527</b>	<b>(28,584)</b>